

# Centralized Monitoring for BackupAssist

Monitor multiple installations from a central location



## Powerful features

- ✓ Daily summary email shows the backup status of all your clients in one concise report
- ✓ Web console shows results and reports in one location, accessible on the web
- ✓ Customized value-added PDF reports for your clients with your name and logo

## Easy to use

- ✓ No additional hardware, software or configuration required;
- ✓ Designed to help VARs save time, serve better clients and make more income
- ✓ Also useful for large organizations with multiple sites, servers and jobs

## Daily summary email

- ✓ Summary at the top shows problem sites clearly
- ✓ Full details of all the previous day's backups are shown
- ✓ Full report for individual jobs available by clicking a link
- ✓ Report also shows you if a backup was missed

This report is great for monitoring many servers and jobs. Instead of receiving one email per job, which fills your Inbox very quickly, all backup results are combined into a single email.

### Jobs that require urgent attention

Client	Computer	Job Name	Last successful*
Carrot Ltd	SBSSERVER Ver. 4.1.0	Daily USB HDD backup	26/May/2008 10 days ago
Apple Ltd	SBSSERVER Ver. 4.0.16	Daily full tape backup	02/June/2008 3 days ago

### Results for 06 June 2008

Client	Computer	Job Name	Last Result	Date Run	Duration
Apple Ltd	SBSSERVER Ver. 4.0.16	Daily full tape backup	Errors occurred BA211 - No tape in the tape drive	5/6/2008 03:00 AM	1h5m
Comments [2]					
01-Jul-2008 Tape Drive is in closet located in back office					
		HDD	Successful Full report	5/6/2008 04:30 AM	45m

## Web console

- ✓ Monitor results from anywhere in the world
- ✓ Many different, powerful reports are available, such as:
  - All backup results in last 24 hours
  - The status of all backup jobs and individual job reports
  - Graphs of data growth for individual clients
- ✓ History is kept for 90 days

The web console shows reports for all your clients, servers and jobs. Just like the reports in BackupAssist, the backup results are presented in a clear, concise format.

### Backup History

Client:  Computer:  Job:

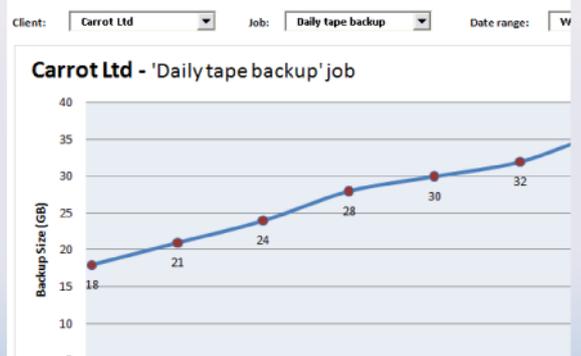
Date Run	Job Name	Label	Computer	Backup Result
6/5/2008 <a href="#">Full report</a>	Daily full tape backup	Monday	SBSSERVER	Errors occurred BA211 - No tape in the tape c
6/6/2008 <a href="#">Full report</a>	Daily NAS backup	Monday	EXCHSVR	Successful
6/6/2008 <a href="#">Full report</a>	Daily REV drive backup	Monday	SBSSVR1	Successful
6/6/2008 <a href="#">Full report</a>	Daily USB HDD backup	Monday	SBSSERVER	Major warnings BA237 - The wrong external f
6/6/2008 <a href="#">Full report</a>	Weekly tape backup	Week 1	FILESERVER	Successful
5/6/2008 <a href="#">Full report</a>	Weekly CD/DVD backup	Week 1	FILESVR	Minor warnings BA705 - One or more files we
3/6/2008 <a href="#">Full report</a>	Daily full tape backup	Friday	SBSSERVER	Errors occurred BA235 - Cannot find externa
3/6/2008	Daily NAS backup	Friday	EXCHSVR	Successful

## PDF reports

- ✓ Suitable for presenting to a client on a monthly basis
- ✓ Rebrandable – use your company name and logo
- ✓ Different PDF reports are available, such as:
  - Success rate over the last month
  - Data growth over the last month

From these reports, you can show your clients how well protected they are and plan future hardware upgrades. You can even print, bind and present these reports to your clients as a value added service.

### Data Growth



## VARs: Create a value-added service for your clients

Use BackupAssist's Central Monitoring features to help deliver a backup monitoring service to your clients and create an income stream.

## Large Organizations: simplify administration

Reduce the overheads and costs in monitoring your backups, making it easy to monitor multiple sites, servers and jobs.