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Simple. Affordable. Compatible.

Introducing The First Mail Server with BlackBerry® Mobility in One Easy Download.

IN ONE EASY DOWNLOAD

The image shows a software box for MDaemon BlackBerry Edition. The box is white with a black and red design. It features the MDaemon logo, the text "MDaemon Messaging Server", and "BlackBerry Edition". A red envelope icon is also visible. A BlackBerry smartphone is shown in front of the box, displaying a messaging interface. The background is a dark blue gradient with the text "Simple. Affordable. Compatible." and "Introducing The First Mail Server with BlackBerry® Mobility in One Easy Download." in white and orange. The phrase "IN ONE EASY DOWNLOAD" is repeated in a lighter, semi-transparent font at the bottom.

**This guide describes how to configure your BlackBerry® Smartphone with the MDaemon® Messaging Server, BlackBerry Edition**

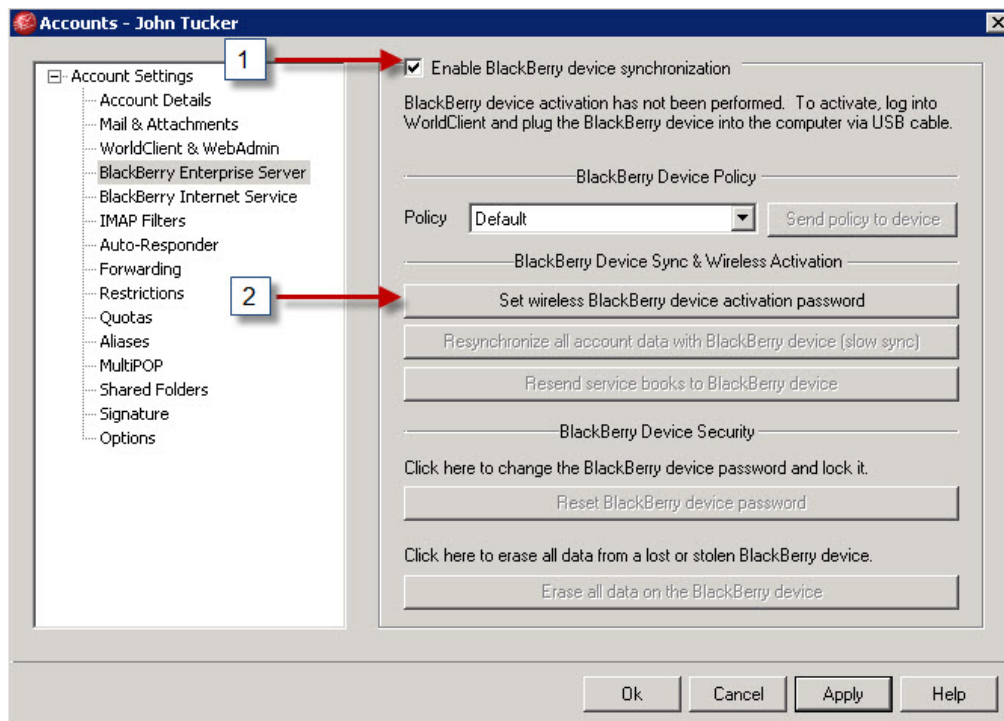
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The MDAemon® Messaging Server, BlackBerry® Edition, features built-in support for BlackBerry smartphones, including push email, and synchronization of your calendar, contacts, tasks, and notes. IT policies allow you to maintain control over device behaviour and various security settings. This document will assist you in configuring your BlackBerry smartphone with MDAemon Messaging Server, Blackberry Edition.

## Step 1 - Server-Side Preparation

### Enabling BlackBerry Smartphone Configuration in MDAemon

1. Go to Setup | BlackBerry Device Management. Make sure “Status” is selected under the “BlackBerry Enterprise Server” section in the left-hand navigation menu, and then check the box “Enable BlackBerry Enterprise Server”. Then, click “Apply” and “OK”.
2. Navigate to the account you wish to enable for the BlackBerry Enterprise data plan by going to Accounts - Edit Account. Double-click on the account that you wish to allow to activate a device.
3. Select “BlackBerry Enterprise Server” in the left-hand navigation menu.
4. Check the “Enable BlackBerry device synchronization” button and then click the “Set wireless BlackBerry device activation password” button.
5. Enter a password and confirm it. That’s it... you’re done setting up the server side.



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## Step 2 - Client Side Setup



*Depending on the device and operating system installed, activation may delete all data on the device, restoring it to its default settings before synchronizing it with MDAemon/WorldClient. For this reason, before activating the device, the user should use BlackBerry Desktop Manager, or some other means to backup or export any data that he or she does not wish to lose.*

### Preparing your BlackBerry device

In order to avoid duplicate entries on the BlackBerry device, it is recommended that you perform the following steps after making a complete backup and before activating your device.

1. Disable or remove any third-party sync clients (such as a SyncML client) currently in use to synchronize data with the MDAemon account.
2. If the device is configured to send and receive email using your personal data plan via your carrier, then go to the device's email setup and remove that account.
3. If there are any existing calendar entries on the device, you must either wipe the device or reset the calendar. Otherwise, existing calendar data on the MDAemon server may not be sent to the device. Always backup your device data before doing this. Note: if you choose to reset the calendar rather than wipe the device, then the reset may be performed after activation. Instructions for resetting calendar data can be found here: <http://www.blackberry.com/btsc/KB15139>



*Failure to ensure that Steps 1 and 2 above are completed may result in duplicates of email, calendar entries, or other PIM data on the device.*

### Option #1 – Wireless Activation direct from your BlackBerry Smartphone

1. Delete all device data using the security options on the BlackBerry device. For more information about using the security options on the device, see the user guide for the appropriate device model.
2. Make sure all wireless network connections on the device are turned off.
3. Complete the activation process by performing the following steps:
  - A. On the device, select Enterprise Activation. Depending on the BlackBerry Device Software version running on the device, you can find the Enterprise Activation option in the Options, Advanced Options or Advanced System Settings menu.
  - B. When prompted, select Turn Radio On.
  - C. In the email field, type your email address.
  - D. In the "Activation Password" field, type the activation password that was set in the MDAemon configuration section.
  - E. Press the "Menu" key.
  - F. Select "Activate"



After you finish: If the activation process does not complete, repeat steps A to C. If you do not delete all device data, you will not see the Enterprise Activation option on the device.



You will receive a prompt on the BlackBerry when the activation is complete. The BlackBerry device will now start synchronizing the PIM data with MDAemon. If you have a lot of data then this can take an extended amount of time.

## Method #2 – USB Activation via MDAemon’s WorldClient Webmail

Alternatively you can activate your BlackBerry device with MDAemon’s BlackBerry integration features through MDAemon’s WorldClient webmail using a USB cable.

There are some requirements that must be met before trying to integrate your BlackBerry using WorldClient.



- You must use Internet Explorer v6 or higher for wired (USB) activation.
- The domain has been entered as a Trusted Site
- You allow the ActiveX control to install and run when prompted

1. Begin by logging in to the users email account through WorldClient. If you are not sure which URL to enter see your MDAemon administrator.
2. Click “Options“(bottom left of screen when using the Lookout Theme.)
3. Click on “BlackBerry Management” in the left-hand navigation menu.
4. Plug in the BlackBerry smartphone to the computer using the USB cable. If you get a prompt to install an ActiveX control you must accept and install it. The BlackBerry’s model number and PIN number should be detected and displayed.
5. Click the “Activate Device” link. You’ll then be notified that the activation was successful and that you can safely disconnect the BlackBerry from the computer. Enterprise Activation and the synchronization of data will then take place on the phone.

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