

Cyber Black Box

A brand new cyber-resilience feature in BackupAssist



If you're unfortunate enough to be hacked, a potentially costly and stressful cyber clean-up awaits.

An effective clean-up relies on having the right forensic information available.

Cyber Black Box assists this clean-up by providing investigators valuable forensic information, useful to identify and remediate the root vulnerability.

Better evidence

Faster investigations

Lower clean-up costs

Fewer repeat incidents



Get running again faster

As a leading backup and disaster recovery product, BackupAssist already helps you recover your systems and data from backup.

Now we go a step further, assisting in the investigation and clean-up that happens after a hacking attack.

Cyber Black Box solves the problem where investigators are missing key evidence because it was deleted by the attacker or never collected in the first place.



Key benefits

Helps complete investigations faster

The right forensic evidence helps investigators piece together what happened and find the root vulnerability of the attack.

Less chance of repeat incidents

Finding the root vulnerability means the correct remediation can be applied, lowering the chance of a repeat incident.

Assists with the cyber-insurance process

A faster investigation means that insurance claims can be assessed quicker, and the cost of the investigation is lowered.

From a trusted leader in data protection

The Cyber Black Box is made by BackupAssist, a trusted brand with customers in 165 countries.

1

It logs important activities, silently in the background

The Cyber Black Box records vital forensic data – such as network connections, processes, and disks – which would otherwise be lost. It's like an airplane black box recorder, but for Windows machines.

2

It packages the black box data into the backups

Cyber Black Box data is included with local and cloud backups, providing resilience to data loss.

3

Current and historical information are available to investigators

The most current black box data is available on the machine itself, while historical copies are available in the backups.

4

This feature is included free with BackupAssist subscriptions

The Cyber Black Box is included as a feature in BackupAssist Classic, free to all users with an active BackupCare subscription.

Now SMEs can enjoy advanced forensic logging at no extra cost.